



Pc



Mac



Tablet



Smartphone

# Panda

## Gold Protection

### Quick Start Guide

#### IMPORTANT!

#### Before you start, consider the following aspects...

- Activating your product is essential to ensure the product works optimally. To activate it, you need your **activation code**. You'll find this printed on the envelope that contains the CD. Keep it in a safe place.

If you bought the product online, you will have received an email message with all the information you need to activate it.

# INSTALLATION

## Installation from the CD/DVD/USB flash drive

Insert the CD, DVD or USB flash drive into your computer's CD/DVD drive or USB port. If your computer does NOT have AutoPlay enabled, the installation will not start. To start the installation process, follow the steps below.

1. Access the CD/DVD/USB drive from Windows Explorer:
  - **Windows 8:** Type explorer or computer using the **Search** feature or directly at the Start screen.
  - **Windows 7 or Vista:** Double-click **Computer** on your computer's Desktop.
  - **Windows XP:** Double-click **My Computer** on your computer's Desktop.
2. Right-click the CD/DVD/USB drive corresponding to your CD/DVD or USB flash drive.
3. Click **Explore**.
4. Double-click the installation file to start the installation process:
  - Installation file in the CD/DVD **Install.exe**
  - Installation file in the USB flash drive:
  - **PandaAP14.exe** (for Panda Antivirus Pro 2014)
  - **PandaIS14.exe** (for Panda Internet Security 2014)
  - **PandaGP14.exe** (for Panda Global Protection 2014)
  - **PandaGL.exe** (for Panda Gold Protection)

The installation wizard of Panda's 2014 products will download the latest available version of the program.

5. Enter the **Activation Code**. You'll find it printed on the envelope that contains the CD or in the email you received if you bought the product on the Internet.
6. Click **Accept and Install** to accept the end-user license agreement. You can access it by clicking the **License Agreement** link.
7. After the installation process finishes, enter your email address to create a **PANDA ACCOUNT**, from which you will be able to manage your services, obtain updates and enjoy all the benefits of your Panda 2014 product. It is important that you dedicate some time to creating this account, as it will also allow you to **recover your activation code** if you lose it.
8. Verify your account through the email message that you will receive at the email address that you entered in the previous step. Then you will be able to start enjoying your Panda 2014 product.

## INSTALLATION FROM THE WEBSITE

If you don't have the program in CD/DVD/USB flash drive format, you can always download the latest product version directly from our website

For more information, visit

<http://www.pandasecurity.com/homeusers/support/andnow.htm>

## EVERYTHING YOU NEED IS IN YOUR PANDA ACCOUNT

Your Panda Account is your key to managing your products and services:

<https://myaccount.pandasecurity.com>

With a Panda Account you can:

- Access Technical Support.
- Access forums to learn and share information.
- Use our online form to send us questions about any incidents you may have.  
A Panda Security technician will deal with your problem and contact you to provide you with the appropriate solution.

In addition, you will be able to access the downloads area, Panda product documentation, the 2014 product's Help file and enjoy additional benefits. In short, your account serves as a **complete information center with all kinds of useful documentation and solutions, specifically designed for you.**

## TECHNICAL SUPPORT

If you have any questions about your product, please visit the Technical Support section on our corporate website:

<http://www.pandasecurity.com/homeusers/support/>

## NEED MORE INFORMATION?

If you have any questions or doubts about how to **download, install and activate your protection for Windows, Android and Mac**, visit:

<http://www.pandasecurity.com/homeusers/support/andnow.htm>



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