grupo Portucel Soporcel

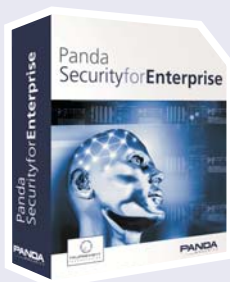# Case Study. Grupo Portucel Soporcel. Portugal.

"The centralized administration of the solution and the ease of installing it in computers dispersed throughout an extensive site is very important for Portucel."

João Braga
Head of production and infrastructure
Portucel

Grupo Portucel Soporcel, protected by Panda Security

Portucel possesses a varied IT setup that is divided into two locations, Setúbal and Cacia, with **various servers** and **approximately 1,000 workstations** using computers ranging from Pentium II to Pentium 4. For the most part, the computers run Windows 2000 or Windows XP, and the **centralized processes of integration, administration and management of the antivirus solutions became quite simplified**.

In addition to **Panda Security for Desktops**, the antivirus for individual workstations, Portucel also has **Panda Security for Qmail** and **Panda Security for Domino** to ensure the productivity of its infrastructure. The protection for Qmail servers is very important for João Braga, head of production and infrastructure in the company's IT department. *"One of the advantages of the Panda Security solution is the analysis and filtering of traffic in the Qmail servers, which prevents virus-infected emails from entering the network,"* he said. He also cited the *"frequent antivirus updates"* as having influenced this choice.

Why Panda Security for Enterprises?

For Portucel, the integration of Panda Security solutions *"reduced the amount of interventions of helpdesk technicians, as well as reducing workstation downtimes,"* said João Braga. The network itself benefited from this implementation, as there was *"an increase in performance as a result of eliminating malicious traffic."* But the protection should not interfere to the point of impeding users from achieving optimum levels of work. In the case of Portucel, the reaction was described as *"quite good"*, as unnecessary concerns were avoided for employees with other responsibilities.

One of the locations, with more than 600 computers, needs only a single repository of virus signature file and updates, which simplifies the administration and updating of all the antivirus in the network. Considering that each repository may serve up to 3,000 computers, the scalability of the IT resources is ensured and the process is kept simple. Panda AdminSecure is installed in a dedicated computer running Windows Server 2000, being *"very important for Portucel the centralized management and easy installation of the solution in a vast location."*

PANDA SECURITY

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About Portucel Soporcel

Portucel began operations in the 1950s as a worldwide pioneer in the production of sulfate eucalyptus bleached pulp. In 2000, with a firmly established strategic development base in paper integration, Portucel – Empresa Produtora de Pasta e Papel, S.A. proceeded to buy the old Papéis Inapa and Soporcel, two well established companies in the production and sale of fine non-recovered papers, thus establishing Grupo Portucel Soporcel, 67% of which was purchased by the Semapa group during the privatization process of 2004. Semapa is well established in the areas of cement and renewable energy.

Grupo Portucel Soporcel is positioned among the top five producers of fine non-recovered papers in Europe, generating more than 1 billion euros in business annually. The company has a production capacity of about 1.1 million tons of paper and 1.3 million tons of pulp and manages 135,000 hectares of forestland. Its industrial structure includes three factories located in Setúbal, Figueira da Foz and Cacia, representing a reference point for quality in the sector.

Solution

Panda Security for Enterprise

· **Unified centralized console:**
Thanks to Adminsecure, all the protection modules are managed from a single point.

· **Efficient security solutions:**
The various modules included in the solution offer companies of all sizes máximum protection for their network structure.

· **Simplified risk Management:**
The solution includes the possibility of performing in-depth malware audits with Malware Radar.

· **Network access control:**
This technology prevents infected, dubious or dangerous computers from connecting to the network and infecting information and files.

· **Ensures Corporate policy fulfillment and opminizes employer productivity:**
The administrator can distribute policies to the computers and block access to restricted applications or files from the central console.

· **Protects the company's critical assets:**
Proactive technologies provide an additional protection layer against all types of unknown malware, targeted attacks and Internet threats.

> " *The alliance between Panda Security and one of the largest and most successful industrial companies in the country has been in effect since 2001. In an area of business in which reliability and technological innovation are crucial for staying competitive, Portucel chose a security solution that offers the best guarantees on the market.* "

The existence of two repositories, one in Setúbal and the other in Cacia, and the incremental update system optimally reduce the external communications required to keep the most recent signature files available for the entire network. The perimeter of the network is protected by a hardware firewall which has no incompatibilities with the program modules. As long as two computers connect periodically with the Panda Security site, all of the machines will have access to the latest updates provided by the manufacturer. Since the process is completely automatic, the need for specialized personnel is substantially reduced, making it possible to offer effective antivirus protection that is updated in seconds without any type of administrator supervision.

Given that Panda Security products are updated at least once a day, it is not difficult to calculate the enormous productivity benefits of this type of solution.

Finally, technical support is essential for a long-term relation, especially when dealing with security solutions. The consensus on this point is clear: *"There's nothing to question about either the human or technical side of the Panda Security support team"*

Panda Security certifications and awards

PANDA SECURITY