

What is Panda Safe Browser?

Panda Safe Browser enables you to browse the Web safely and privately, without being affected by malware or exploits that can be hidden on any site. Every time you close Panda Safe Browser, the session data is deleted, assuring your privacy and security.

Is Panda Safe Browser completely secure against malware?

Nothing is 100% safe, but Panda Safe Browser is based on multiple layers of protection that reduce the risk of a web-based infection to only a theoretical, almost impossible, chance.

Panda Safe Browser:

- Is based on Mozilla Firefox, a more secure browser than Microsoft Internet Explorer, considerably lowering the risk of an attack.
- Has almost no plug-ins that can be exploited by malware.
- Runs with limited permissions, which means that malware cannot make changes to the operating system.
- Runs on an internal Linux operating system, which has less common vulnerability to exploit.
- is a virtual machine, which means its functionality is completely isolated from your PC.

So, a threat would need to bypass these multiple levels of security even before arriving at your “real” PC. There, additional Panda Security technologies provide several more layers of protection, shielding you even further. Nothing is 100% safe, but Panda Safe Browser brings you much closer to that!

How can Panda Safe Browser protect my privacy?

Normally, Panda Safe Browser runs entirely in memory, not saving anything to your hard drive. Every time you close the program, all the files and data used during the browser session are discarded. When the program is started again, it has no “memory” from its last use. This means that no cookies, cached images, saved form data or other traces of your activities will be available to be recovered. In this regard, the program is 100% private. But keep in mind that your online activities may be recorded by your Internet service provider or by any online service in which you identify yourself (i.e. if you login to a site using Panda Safe Browser, that site can record a log of all of your activities that remains even after you logout.)

Can I use Panda Safe Browser to access financial sites, e-banking or online shops 100% safely?

Panda Safe Browser was designed to protect you from internet threats during web browsing. If your computer is already infected with malware it might be possible for your financial details to be stolen. It's strongly advised to use Panda Safe Browser together with best-of-breed security protection such as Panda internet Security or Panda Global Protection suites. When used in this way, you can enjoy the Internet with total peace of mind.

What are the recommended system requirements to use Panda Safe Browser?

An Intel Pentium 4 CPU with 3GHz or better, 1GB of RAM and 400MB of hard drive space. In order to play multimedia content, it's advisable to have at least a dual-core CPU and 2GB of RAM. We don't recommend installing Panda Safe Browser in XP SP1 or earlier.

I have an error during the configuration of the program.

Restart the computer. Make sure that no other programs are running, and restart the configuration.

I have an error starting the program.

Restart the computer. Make sure that no other programs are running, and restart the program.

I receive one of the two following errors: "The application has failed to start because its side-by-side configuration is incorrect" or "The application has failed to start because the application configuration is incorrect". What should I do?

Install Microsoft Visual C++ 2008 Redistributable from the following link:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9B2DA534-3E03-4391-8A4D-074B9F2BC1BF&displaylang=en>

On this page you will find both versions for 32- and 64-bit Windows. Make sure you install the correct version for your operating system.

When I start Panda Safe Browser, I cannot click on anything or insert any text.

Wait one or two seconds, and try again. Everything will be ok. This delay is normal in some computers.

I cannot hear sound or access the Internet with Panda Safe Browser.

Your installation might be corrupted. Please use the "Reconfigure" option found on the Panda Safe Browser program menu.

I cannot view PDF files.

Please use the "Reconfigure" option found on the Panda Safe Browser program menu.

What to do when all else fails.

Uninstall Panda Safe Browser. Then uninstall Sun's Virtual Box (installed with Panda Safe Browser) and run the Panda Safe Browser Setup again.

There are some sites which are not displayed correctly.

Panda Safe Browser depends on technology from Mozilla Firefox, one of the most-used browsers in the world, which can handle virtually any site. However, there are still some sites that are optimized to specific browsers (i.e. Internet Explorer) or that do not follow the most recent standards, and result in small display anomalies in Panda Safe Browser. This is normal and most of the time does not affect the browser experience significantly. Also, some non-western characters may not display properly.

Panda Safe Browser is too slow playing videos or music.

The performance of Panda Safe Browser depends on the speed of your computer. Because it's basically a virtual machine, it uses more resources than a normal browser to provide the high level of security. Most computers less than 2 or 3 years old will provide acceptable performance for normal browsing, but only more recent hardware may be able to play multimedia files without any hiccups. For best performance, it's always recommended to close other programs when using Panda Safe Browser.